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APPLICATION NO.	FII	LING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/834,451	09/834,451 04/13/2001		Richard A. Quattrocchi	209895	209895 2930	
22908	7590	10/23/2006		EXAM	EXAMINER	
BANNER of		,	MORGAN, I	MORGAN, ROBERT W		
TEN SOUTH WACKER DRIVE SUITE 3000				ART UNIT	PAPER NUMBER	
CHICAGO,	IL 60606	5	3626			

DATE MAILED: 10/23/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)	
	09/834,451	QUATTROCCHI ET AL.	
Office Action Summary	Examiner	Art Unit	
	Robert W. Morgan	3626	
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with the c	orrespondence address	
A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DA - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period w - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 16(a). In no event, however, may a reply be tim vill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONEI	N. nely filed the mailing date of this communication. D (35 U.S.C. § 133).	
Status			
1) Responsive to communication(s) filed on 13 Ag	action is non-final. ace except for formal matters, pro		
Disposition of Claims			
4) ☐ Claim(s) 1,21,44,63,68,75 and 79 is/are pendir 4a) Of the above claim(s) is/are withdrav 5) ☐ Claim(s) is/are allowed. 6) ☐ Claim(s) is/are rejected. 7) ☐ Claim(s) is/are objected to. 8) ☐ Claim(s) 1, 21, 44, 63, 68, 75 and 79 are subjected.	vn from consideration.	quirement.	
Application Papers			
9) The specification is objected to by the Examine	r.		
10) The drawing(s) filed on is/are: a) acce		Examiner.	
Applicant may not request that any objection to the	drawing(s) be held in abeyance. See	37 CFR 1.85(a).	
Replacement drawing sheet(s) including the correcti	on is required if the drawing(s) is obj	ected to. See 37 CFR 1.121(d).	
11)☐ The oath or declaration is objected to by the Ex	aminer. Note the attached Office	Action or form PTO-152.	
Priority under 35 U.S.C. § 119			
a) All b) Some * c) None of: 1. Certified copies of the priority documents 2. Certified copies of the priority documents 3. Copies of the certified copies of the priority documents application from the International Bureau * See the attached detailed Office action for a list of	s have been received. s have been received in Applicati ity documents have been receive i (PCT Rule 17.2(a)).	on No ed in this National Stage	
Attachmant/c)			
Attachment(s) 1) Notice of References Cited (PTO-892)	4) Interview Summary	(PTO-413)	
2) D Notice of Draftsperson's Patent Drawing Review (PTO-948)	Paper No(s)/Mail Da	ate	
Information Disclosure Statement(s) (PTO/SB/08) Paper No(s)/Mail Date	5) Notice of Informal P 6) Other:	atent Application	

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DETAILED ACTION

Notice to Applicant

1. The Examiner respectfully submits that the Preliminary amendment filed 4/13/01 has inadvertently not been considered in the Office Actions mailed 10/7/05 and 2/10/06. In the Preliminary amendment filed 4/13/01, the following has occurred: claims 2-20, 22-43, 45-62, 64-67, 69-74, 76-78 and 80-83 have been canceled. Now claims 1, 21, 44, 63, 68, 75 and 79 are presented for examination.

Election/Restrictions

- 2. Restriction to one of the following inventions is required under 35 U.S.C. 121:
 - I. Claim 1, drawn to a testing system including a method for routing a plurality of in-coming inquiries by a plurality of user, classified in class 455, subclass 445.
 - II. Claim 21, drawn to a testing system including a method for routing a plurality of in-coming inquiries by a plurality of user and querying said user as to whether said user desires counseling, classified in class 455, subclass 445.
 - III. Claim 44, drawn to a testing system including a method for handling a plurality of in-coming inquiries by a plurality of user, classified in class 379, subclass 266.07.
 - IV. Claims 63, 68, 75 and 79, drawn to a testing system including a method for handling a plurality of in-coming inquiries by a plurality of user as well as using risk assessment information, classified in class 379, subclass 266.07.

The inventions are distinct, each from the other because of the following reasons:

Inventions I, II, III and IV are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be

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separately usable. In the instant case, invention I has separate utility such as a testing system including a method for routing a plurality of in-coming inquiries by a plurality of user. Invention II has separate utility such as a testing system including a method for routing a plurality of incoming inquiries by a plurality of user and querying said user as to whether said user desires counseling. Invention III has separate utility such as a testing system including a method for handling a plurality of in-coming inquiries by a plurality of user. Invention IV has separate utility such as a testing system including a method for handling a plurality of in-coming inquiries by a plurality of user as well as using risk assessment information. See MPEP § 806.05(d).

Because these inventions are distinct for the reasons given above and the search required for each group is not required for other groups, restriction for examination purposes as indicated is proper.

Applicant is advised that the reply to this requirement to be complete must include an election of the invention to be examined even though the requirement be traversed (37 CFR 1.143).

Applicant is reminded that upon the cancellation of claims to a non-elected invention, the inventorship must be amended in compliance with 37 CFR 1.48(b) if one or more of the currently named inventors is no longer an inventor of at least one claim remaining in the application. Any amendment of inventorship must be accompanied by a petition under 37 CFR 1.48(b) and by the fee required under 37 CFR 1.17(i).

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Robert W. Morgan whose telephone number is (571) 272-6773. The examiner can normally be reached on 8:30 a.m. - 5:00 p.m. Mon - Fri.

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If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Joseph Thomas can be reached on (571) 272-6776. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

Robert Morgan Robert Morgan Patent Examiner Art Unit 3626